expEDIum InstaPay
Simplifying Patient Payments

iTech has launched a new product, expEDIum InstaPay, designed to simplify and secure the process of paying your patient statement bills online and in real-time. With expEDIum InstaPay (eIP), patients gain control over their payments, eliminating the need to contact their clinic frequently to settle their accounts. By using this product, patients can easily make payments at any location and at any time, providing a seamless and hassle-free payment experience.

As our payment gateway, we have partnered with InstaMed, a JP Morgan company. InstaMed is a PCI Level One v3.0+ Service Provider and PCI-Validated for P2PE v2.0, offering healthcare organizations the highest level of security for the storage and processing of payment card information. expEDIum Pay, which is PCI-DSS certified, serves as a secure intermediary between expEDIum InstaPay and InstaMed, ensuring seamless and secure payments.
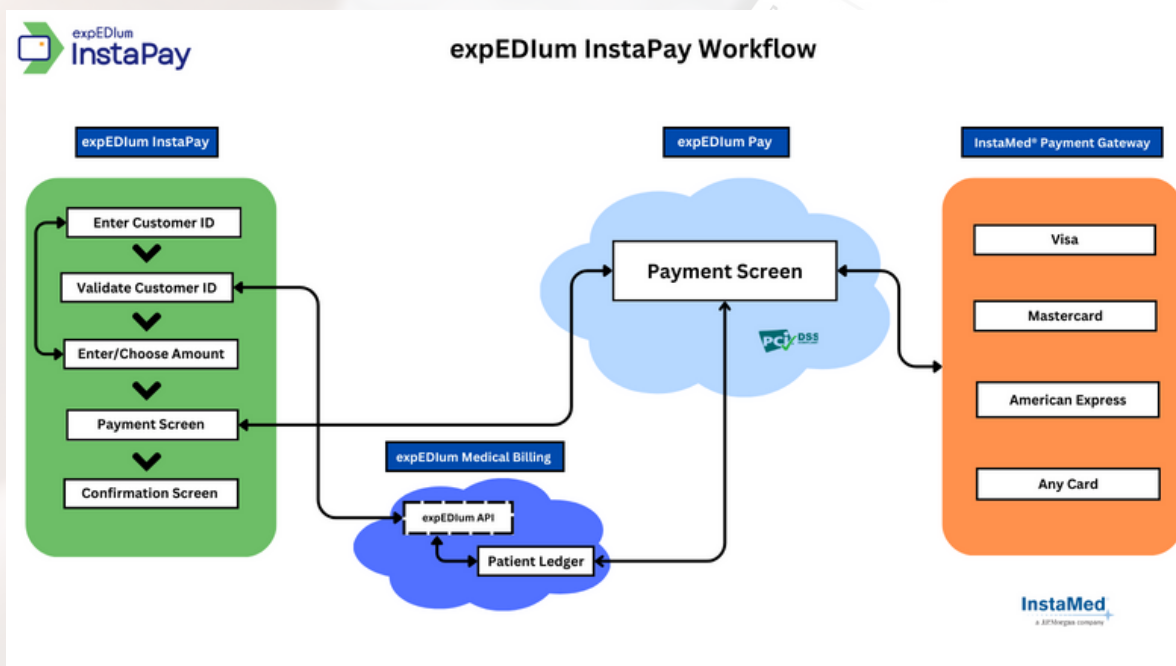

Key Features:

Accessibility: Payments can be made through smartphones, tablets, or computers at any time and from anywhere.

User-Centric Design: Our user-centric design emphasizes your experience, making bill payment easier and more convenient.

Payment Process:

- To begin, the patient can visit our secure payment portal at https://instapay.expedium.net and enter their Customer ID from the patient statement they received.
- Enter the amount they would like to pay by selecting one of the following options:

1. **Enter Other amount:** Here, they can enter the amount they want to pay.

2. **Current Balance Due:** This option displays the patient's current balance.

3. **Patient's Last Statement Balance Due:** This option displays the patient's previous balance due.

- To process the payment, verify the amount selected and enter the credit card information securely.
- For future reference, patient can download or take a screenshot of their payment receipts following the successful transaction.

Simplified Onboarding:

Adding a clinic to expEDIum InstaPay is a simple and seamless one-time process. As part of our onboarding process, we collect information, such as primary contact details, the address of the clinic, the partner's contact information, and the setup of the online payment account with InstaMed. This onboarding must be completed prior to Patients being able to make online payments through expEDIum InstaPay. There shall be an onboarding fee and a recurring fee that is transaction based for the clinic.

For pricing and demo inquiries, please contact us at **sales@itechws.com**.

(888) 910-3763   **support@expedium.net**